

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 07th day of May 2019
C.G.No:164/2018-19/Kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

V.Brahmaiah,
D.No:3-88,
Bhagyanagaram,
Allagadda,
Kurnool -Dist .

Complainant

AND

1. Assistant Engineer/O/Allagadda
2. Assistant Divisional Engineer/O/Allagadda
3. Divisional Engineer/O/Nandyal

Respondents

ORDER

1. Complainant presented a complaint requesting to release the AGL service connection immediately. He has also informed that due to non release of supply he has sustained huge crop loss and hence requested to arrange compensation for the same.
2. Respondents No.2 and 3 filed their written submissions separately but the contents are one and the same. The respondents have informed that the seniority No. of the complainant is 418 out of 754 at Division Level. The service connection will be provided soon after receipt of distribution transformer as per the seniority list.
3. The provisions contained in para 4 (1) of Reg. 04/2013 issued by the Hon'ble APERC is as follows :

“Every distribution licensee shall, on receipt of an application from the owner or occupier of any premises, give supply of electricity to such premises within the time specified in sub-clause (2) subject to payment of fees charges and security and the due fulfilment of other conditions to be satisfied by such owner or occupier of the premises :

Provided that in case of applications requiring supply under Low Tension Agricultural Category, such obligation on the part of the licensee shall be limited to the number of connections that can be covered within the target fixed for the year for release of agricultural connections. The licensee shall maintain a waiting list of such applicants

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in a serial order based on the receipt of such application and the waiting list number shall be communicated to the concerned applicant in writing within 15 days of receipt of application. If the applicant's case cannot be covered in the programme of release of agricultural connections fixed for the year, it shall be so indicated in the said written communication".

Since the respondents have communicated the waiting list of the complainant as per the above provisions, the complainant is advised to wait for his turn for release of AGL service connection. Further as could be seen from the statement of account AGL service connection for 8 HP was released in favour of the complainant on 20.01.2019 vide Service Connection No. 8411136000778.

4. The compensation claimed by the complainant for the loss sustained by him for the crop does not fall under the purview of this Forum. Hence the request of the complainant cannot be considered.
5. Accordingly the complaint is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 07th May 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.